

HONOR FLIGHT® ROCHESTER NEWSLETTER



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Harmonica Pete

Our very own Honor Flight Veteran Pete Dupre, better known as Harmonica Pete, is now a viral sensation thanks to his performance at the U.S. women's national soccer team game when he played the National Anthem before more than 26,000 people.

Harmonica Pete is no stranger to playing for large crowds – he has played his harmonica prior to an LA Kings game as well. Pete told WXXI News, "We've been able to travel and spread the word, I think, and the music, if you will, of the United States to the various places we go. And to be in that position at 96 years old, I value it very much" DuPre said.

Of course he does perform locally too. Check out this internet sensation at the <u>2019 Ultimate BRASSTACULAR for Honor Flight</u> on Sunday, July 28 festivities kick off with Harmonica Pete playing the Anthem!

Pete served as a medic in the 114th General Hospital Unit in Kidderminster, England for three years during WWII. He treated wounded service members from all over Europe.

Thank you for your service, Pete, and thank you for spreading joy with your music everyday!





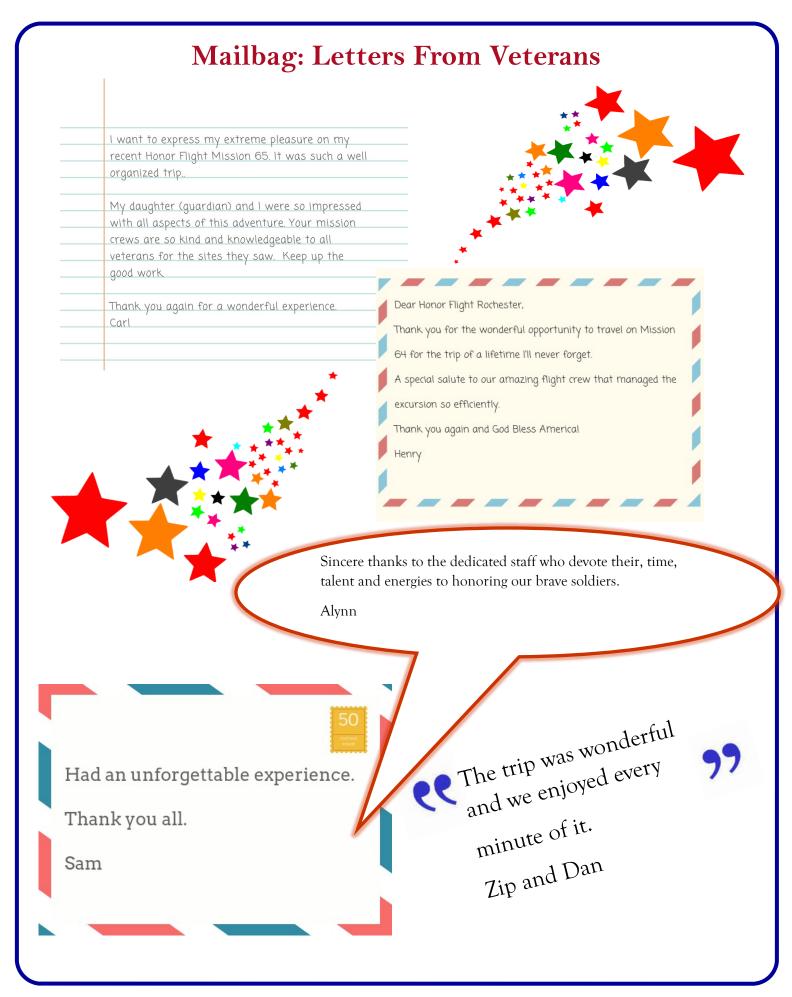




WELCOME HOME MISSION 65!

On Sunday, May 5th Honor Flight Rochester (HFR) welcomed home Mission 65. There were 48 Veterans on Mission 65. They included 3 World War II veterans, 9 Korean War veterans, 33 Cold War veterans, and 3 Vietnam War veterans. They served in the in U.S. Army (20), U.S. Navy (13), U.S Air Force (9), U.S. Marine Corps (5) and Merchant Marine (1).





Volunteer Spotlight: Greg Foust VP Volunteer Resources

Today we are chatting with Greg Foust VP Volunteer Resources. Greg has been a volunteer with Honor Flight Rochester since February 2010 and has been the VP of Volunteer Resources since 2014.



Nina: Greg, can you tell us a little but about what you do as VP Volunteer Resources?

Greg: Thanks Nina, I'd be happy to. The VP Volunteer Resources leads the Volunteer Resource Committee (VRC). This committee, made up of 12 fantastic, hard working volunteers, has many responsibilities including processing new volunteer applications, maintaining the volunteer master roster, monitoring the HFR volunteer Gmail account, publishing this newsletter, sending out the various volunteer surveys, hosting the volunteer thank you and kick off events and much more! In addition the VP Volunteer Resources is responsible for selecting solo guardians and staffing the mission crews.

Nina: How are solo guardians and mission crew members selected?

Greg: Currently we have over 700 amazing, dedicated, passionate volunteers in our organization. And I bet the vast majority of our volunteers would love to fly on a mission! The reality is, with 6 missions each year and 18 crew members on each mission, there are only 108 openings for crew. And Solo guardian opportunities are much more volatile~some recent missions required no solo guardians while one needed 12!

Nina: So what are the considerations and processes for selecting volunteers to fill these highly desirable opportunities?

Greg: When the Board of Directors asked me to take on the crew staffing responsibility last fall, their direction was clear and consistent with developing an organization that will be vibrant for many years to come. As a result, I proposed to the BOD a number of goals for the 2019 flights. First, involve at least 2 new crew members on every mission. Second, give current crew members the opportunity to broaden their experiences by offering them the opportunity to fly in a different role. The goal for this is also two per mission. And finally, limit the number of missions a volunteer can fly as a crew member to 2 per year. This last goal is consistent with maintaining a focus on involving more volunteers on flights and also responds to concerns I've heard from many volunteers that it seems like the same folks fly on mission after mission.

Having said all of this, the absolute most important factor in staffing a mission is making sure that the resulting mission crew is exceptional and can perform like a well-oiled machine.

Nina: So how do you ensure the new crew members are capable to perform as well as a seasoned crew member?

Greg: This is where solo guardians come in. Beginning last year, I have been using a process of acknowledging our most active volunteers with the opportunity to fly as a solo guardian-folks who constantly demonstrate their commitment to Honor Flight by giving generously of their time and talent have priority to fly as a solo guardian. This does not mean a volunteer who is less active won't get the opportunity to fly as a solo guardian; however, they will be at a lower priority. So if you want to be a solo guardian, volunteer!

CONTINUED ON PAGE 5...

Volunteer Spotlight: Greg Foust VP Volunteer Resources (continued)

It follows that folks who fly as solo guardians are excellent candidates to fly again except this time as a crewmember having demonstrated their abilities to be part of the team. This is the flow we developed this year. and is the preferred development process we are following as we add new flight crew members. Of course there are circumstances where folks have critical skills that are necessary on each mission who may not go through the full process.

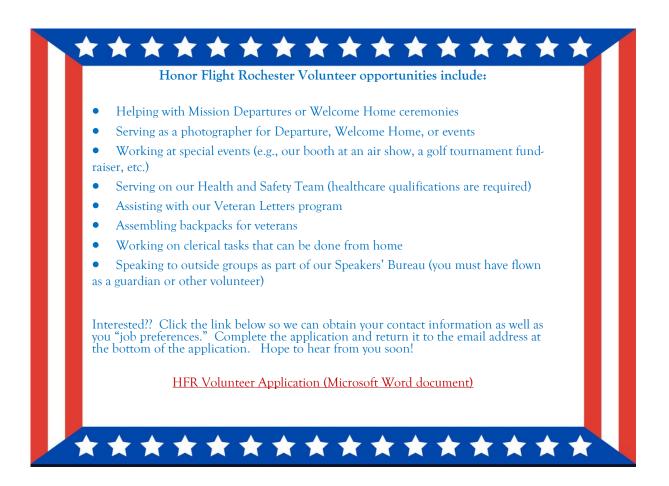
Nina: What about the crew members that are offered the opportunity to perform in a new role on a mission?

Greg: Prior to each flying season, I send out a survey to all of the current crew members asking about their availability to fly and roles they are interested in performing in the future. I update these results in the master roster of flight crew-members which is essentially a development plan for every one of our crew members. Today there are almost 100 folks on this roster with more added after each mission as solo guardians "graduate" to potential crew members.

I then meet with the current Trip Leaders, the VP of Mission Logistics and the Safety Leader to review all 100 crew members, prioritize folks who want to try a different role, and identify our future key mission leaders and make sure we are giving them the experience they need to ensure successful missions for many years to come!

Nina: So Greg what is your advice to our volunteers who want to fly either as a solo guardian or crew member?

Greg: Volunteer! Volunteer as much as you can!



Help Wanted

Health and Safety Coordinator (reports to HFR President)

Responsible for all safety and health processes and procedures to enable a safe trip for all Veterans and others who travel and participate on an Honor Flight.

- Supports a team of qualified volunteers to gather and review veteran medical information and ensures veterans are properly characterized in terms of the health requirements
- Defines specific veteran safety requirements including oxygen for a Mission
- Ensures safety personnel are available at Departure and Welcome Home
- Reviews and maintains master veteran flight safety roster
- Provides training to Mission Safety crew members
- Defines and updates Mission Medical and Emergency processes
- Updates Guardian Training Package as needed
- Medical Credentials Required









Events/Booths Coordinators

- Honor Flight Rochester participates in a wide variety of events, festivals, etc. Volunteer coordinators are needed to coordinate HFR booth activities with the event host and HFR volunteers
- Coordinators plan HFR participation, be the point of contact for HFR for the event, schedule volunteers identified via surveys, provide merchandise requirements to Merchandise Quartermaster, set up tear down of booth and account monetary results



Name Tag Coordinator

- -Obtain required information from Mission Logistics 14 days prior to trip
- -Create 2 part Name tag which includes: Names of veterans, guardians and crew, team color, plane loading number, veterans branch of service, mission number and trip leaders contact information'
- -Print on card stock and cut to size. Affix team stars and service seals where required. Insert tags into plastic holder and affix to lanyard.
- -Bring crew name tags to the pre-flight meeting and bring veteran and guardian name tags to backpack meeting the Wednesday before the mission
- *Requires use of a personal computer, printer, and general knowledge of Word.
- **All supplies are provided, including a paper cutter.

BRASSTACULAR!

BENEFIT CONCERT FOR HONOR FLIGHT® ROCHESTER

SUNDAY, JULY 28, 2019 / 11:00AM UNTIL 7PM

GREECE AMERICAN LEGION POST 468 | 344 DORSEY ROAD | GREECE, NY

OUTDOOR FESTIVAL TENT ATMOSPHERE / FOOD AND DRINK FOR ALL AGES / LAWN CHAIRS WELCOME / RAFFLES AND BASKETS







FOR TICKET INFO:

Facebook.com/TheUltimateBrasstacularForHonorFlightRochester OR CALL TOM ALLEN AT 585.746.4181



LINEUP:

11:00AM OPENING CEREMONIES: GREECE POST 468 NYS CHAMPION COLOR GUARD

NATIONAL ANTHEM BY HARMONICA PETE DUPRE

11:30AM **BRUCE ACADEMY OF MUSIC SINGERS**

12:00PM ROCHESTER METROPOLITAN JAZZ ORCHESTRA

1:00PM SMUGTOWN STOMPERS

2:00PM PITTSFORD FIRE DEPT BAND

2:45PM **BRIG JUICE BRASS ENSEMBLE**

3:30PM **MIGHTY ST. JOES**

MUSIC

4:15PM THE ALL IN BRASS BAND

FINALE PARTY 5:30PM TO 7PM WITH ROCHESTER'S LEGENDARY COUPE DEVILLES

PRESENTED BY THE GREECE POST 468 LEGION FAMILY

MEET THE VETS! SPECIAL APPEARANCE BY THE HONOR FLIGHT DOLLS





ALL PROCEEDS FROM THIS CONCERT GO DIRECTLY TO HONOR FLIGHT ROCHESTER

Upcoming Events

Upcoming Talks & Ground Events

July 12-14	Geneseo Air Show
July 19	Orchard View Senior Apartments Speaking Engagement
July 20-21	Conesus Lake Arts and Crafts Show
July 28	Ultimate Brasstacular Benefit Concert for HFR
August 1	Deer Run Benefit Concert for HFR
August 2	Seventh Annual Lake Shore Country Club, HFR Golf Tournament
August 16	Harris Beach PLLC Speaking Engagement
August 24-25	Rochester Air Show
September 11	Retired Professionals Society Speaking Engagement
September 24	Field Of Honor Remembrance Society Speaking Engagement
September 24	JCC Speaking Engagement

2019 Flying Schedule



Mission 67 September 7-8

Please visit our website for information about the Upcoming Welcome Homes!

www.HonorFlightRochester.org



Can and Bottle Return Announcement!

Did you know you could help send a Veteran to Washington with just a small effort on your part?

Next time you are wondering what to do with all those nickel deposit cans & bottles lying around, drop them off at a redemption center and tell the attendant you want the funds to go to "Honor Flight Rochester".

If by chance they do not have Honor Flight Rochester in their system, you can ask them to set up Honor Flight Rochester as a recipient with the following information:

Honor Flight Rochester P.O. Box 23581 Rochester, NY 14692 585-210-2115

Help send a Veteran on Honor Flight.....a nickel at a time.

PRESIDENT'S COLUMN

FAM - FUNCTIONAL AREA MANAGEMENT

Because of you, our highly capable and dedicated volunteers, Honor Flight Rochester continues to grow. Our senior staff is committed to providing more opportunities for volunteers and better efficiencies.

Earlier this year we began introducing a new organizational structure named FAM. It is an acronym for Functional Area Management and coincidentally FAM is the first three letters of family. Like before there is a monthly meeting still at Legacy which is now called the FAM meeting. These are attended by the President/CEO, three Vice Presidents, the Secretary, the Events Coordinator and



H&S Coordinator. Additionally, on a rotating basis, selected volunteers from functional areas are invited. Four dozen functional areas are listed below. Each has a Functional Leader, many of whom never attended an LT meeting. The FAM Meeting will provide increased access to and for Functional Leaders. The old LT did not offer this degree of visibility nor exposure.

The FAM program is off to a running start. Since March the meetings have been attended by: 1) Tracey Reiter & Lisa Larkins reporting on their Baltimore Summit trip; 2) Marsha Lempert & Cindy Baker our newly appointed Welcome Home Celebration Community Liaisons, and; 3) Pat Mason our Welcome Home Volunteer Coordinator along with his teammates Gary Torrey and Jill Cordts. Shown below are the functional areas that over time will all be represented at our monthly FAM meetings. Basically, the teams that were in place are still in place. However, we have been working hard to have more volunteers participate. This broadening is to make sure HFR is staffed properly for the long haul and is very much a work in progress. Your Functional Area Leaders are:

President & CEO- Rich Stewart

VP Logistics- Mary Roat Advance Team Coordinator- Bob Henry Backpacks-Jean Kelly Boarding of Plane & Hotel Room Assignments- Mary Roat Calling Coordinator- Tracey Reiter Crew Responsibilities- Mary Roat Departure Coordinator- Elmer Brown, Lisa Larkins Mission Safety Supplies- John Peckham Name Tag Makers- OPEN (see page 6) Printing/Copying- OPEN (see page 6) Registrar- Elaine Fahselt School Liaison/Mail Call Coordinator- Toni Stevens-Oliver Wheelchairs- John Zink

VP Volunteers- Greg Foust

Mission Crew Assignments- Greg Foust Newsletter- Jill Yanus, Lee Begy, Nina Piccini (outgoing) Volunteer Event Leaders- *VRC Team (see list below) Survey Monkey- Colleen Shallenberger Volunteer Orientation- Karen Zilora, Kevin Prinzing Veteran Mailings- Steve Wendell. Peg Foust Veteran Visits/Books- Greg Foust Committee Support- Elmer Brown Living History- Cindy Rickett Volunteer Gmail Account- Elmer Brown, Randy Prader, Greg Foust, Marie Wraight, Michelle Payne (*VRC = Greg Foust, Randy Prader, Marie Wraight, Kevin Prinzig, Elmer Brown, Michelle Payne, Nina Piccini, Lee Begy, Jean Kelly, Mary Beauchamp, Karen Zilora, Colleen Shallenberger, Jill Yanus)

VP Treasury- Frank Vavrick

Travel Contracts, Financial Reporting/Planning- Frank Vavrick Donations/Mail Coordinator- Tammy Roberts

Secretary/Payables- Dave Timmons

IT Database & System Coord- Karen Zilora; Asst Coord- Joel Elias

Events Coordinator- Jerry Butterbrodt

Events/Booths Coordinators- OPEN (see page 6) Speakers Bureau Coordinator- Steve Wendell Veteran Volunteer Liaison- Morrey Goldman Merchandise Quartermaster- Sally Mustaca, Sharon Thomas Welcome Home Merchandise- Marianne Peckham, Sharon **Thomas**

Safety & Health Coordinator- OPEN

Welcome Home Volunteer Coordinator- Pat Mason

Not Flying Coordinator- Mary Beauchamp WH Volunteer Assistants- Amber Johnson, Jill Cordts, Gary Tor-

WH Community Liaisons- Cindy Baker & Marsha Lempert

Support for Dignitaries- OPEN

Support Assistants- Heather Henry, Lee Begy

Facebook Administrator- Heather Henry

Photography Coordinator- April Din

Photography Pool

Mission Photo Album Coordinator- Zac Callahan HF Dolls Contact- Robin Yale-Murphy

Rich Stewart President & CEO

Have a question, comment, or something to share? DROP US A LINE!_VolunteerHonorFlightROC@gmail.com

Thank a Veteran!

This newsletter is brought to you by the Volunteer Resource Committee